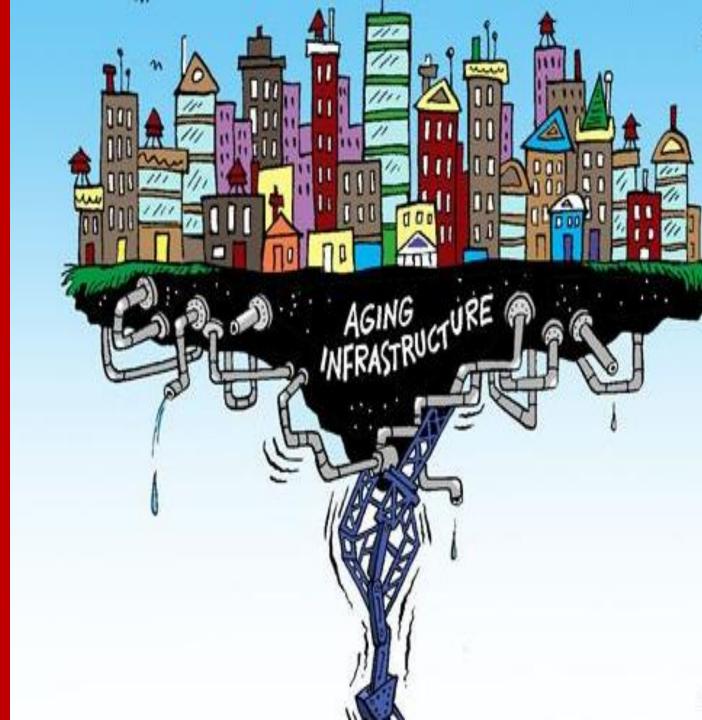
## FACING REALITY TOGETHER

Because you can't have what you want if you don't have what you need!



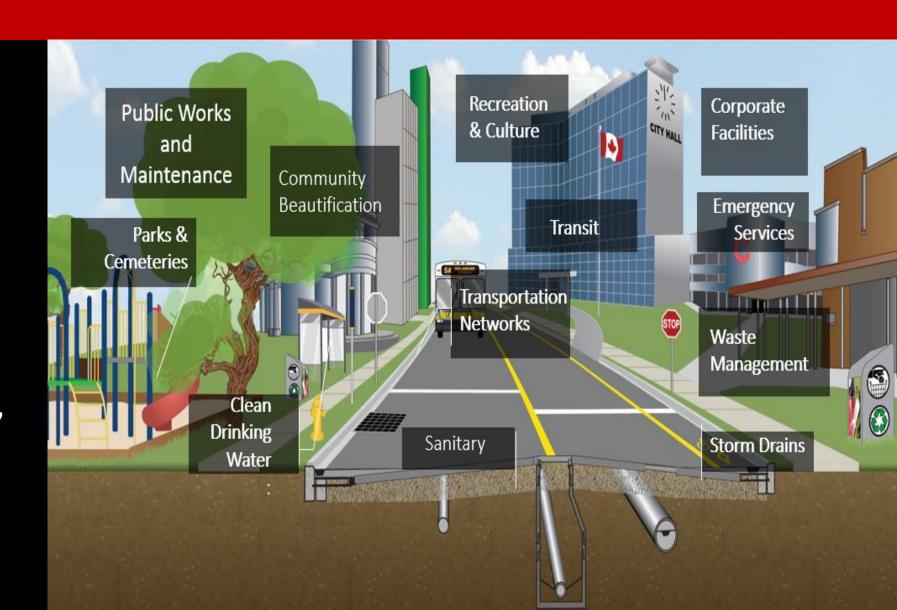
### BACK TO BASICS

#### WHY DOES LOCAL GOVERNMENT EXIST?



### WHY DOES LOCAL GOVERNMENT EXIST?

Safe, Sustainable, Secure **SERVICES** in a Predictable, Cost Effective Manner.





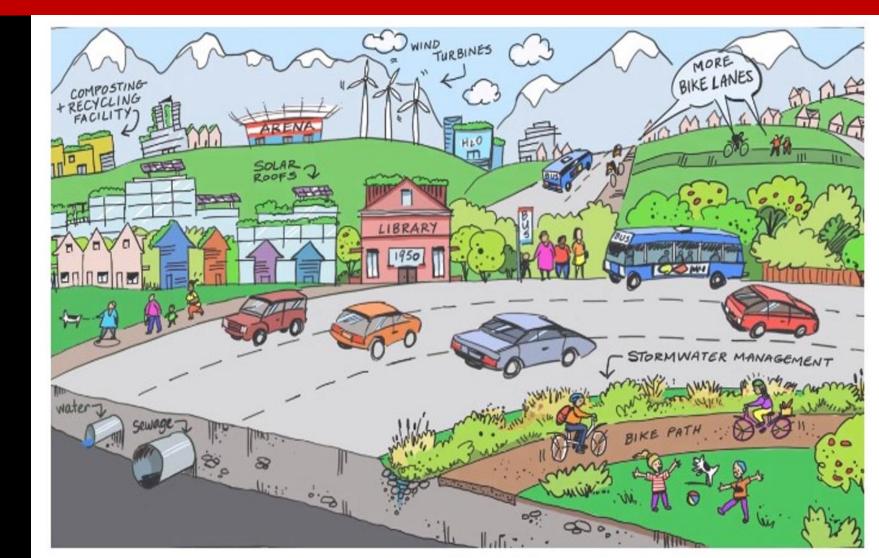
### **PRIMARY ROLE**

What do we need elected officials for?



### **REPRESENT THE COMMUNITY**

What services does our community want?



### **REPRESENT THE COMMUNITY**

What are the services our community is willing to pay for?



### THE COMMUNITY

You can't ask people what they are willing to pay for if they don't know the costs.

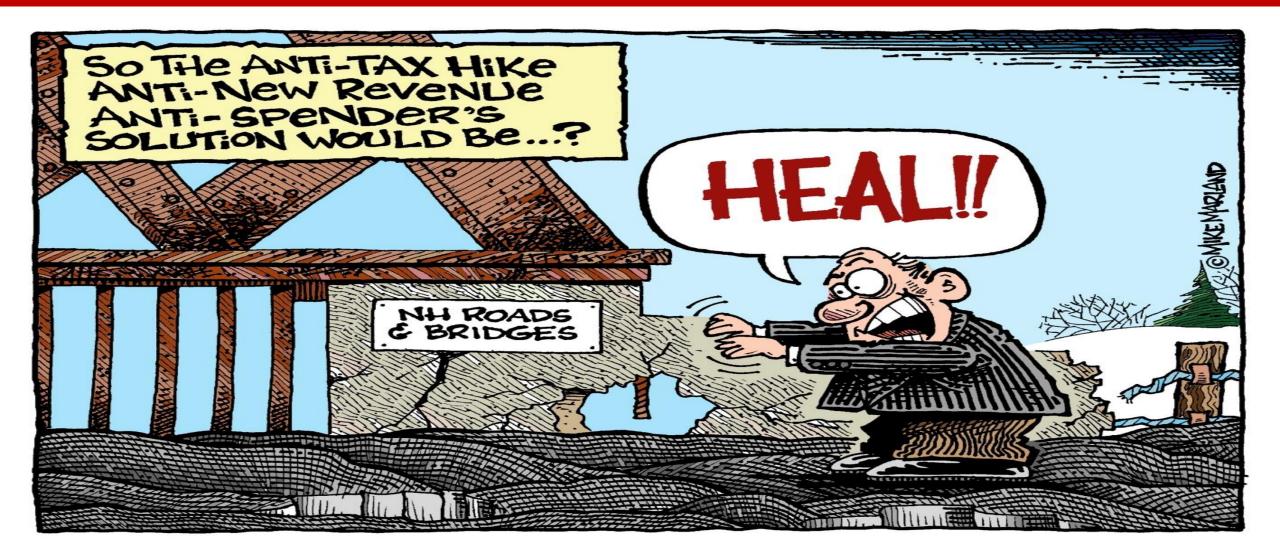




### Stop pretending there is no cost!



## WHAT IS THE SOLUTION?



## SIMPLE?



# State of Infrastructure in Canada



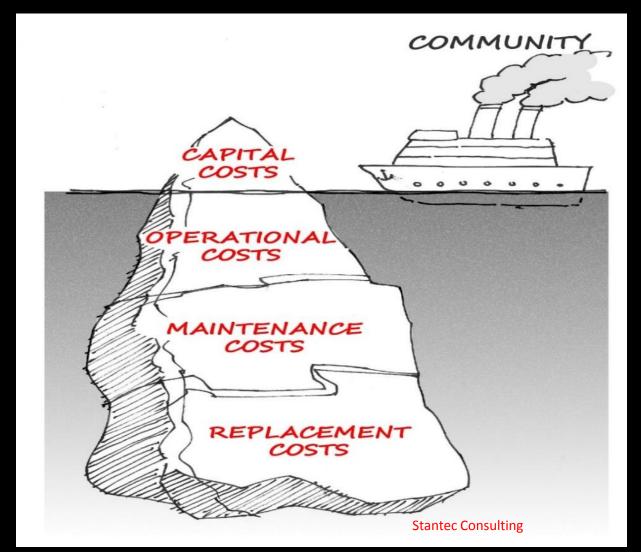
#### of all assets in **poor or very poor** condition





### HOW DID WE GET HERE? -SHORT-TERM

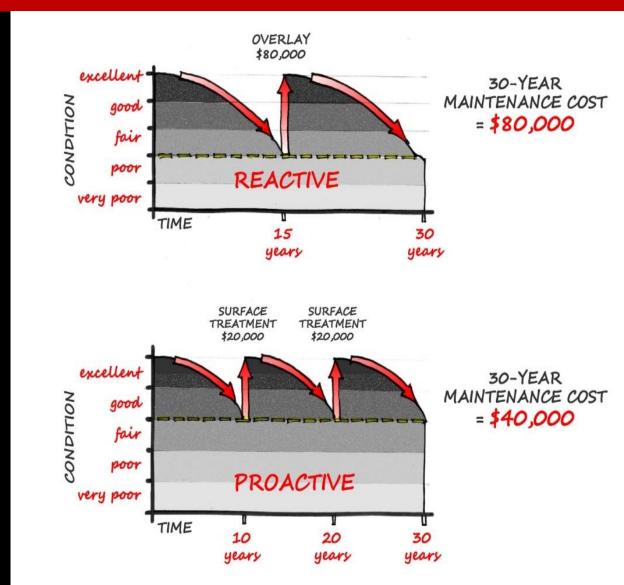
- Supporting decisions that don't consider lifecycle infrastructure costs
- Failing to fully recover costs and fees
- Not reporting on infrastructure deficits



#### HOW DID WE GET HERE? - REACTIVE

## Waiting until an asset fails or requires major renewal





### MAIN RISK TO FINANCIAL SUSTAINABILITY

 Cost of infrastructure to provide services

Service levels that don't reflect fiscal capacity



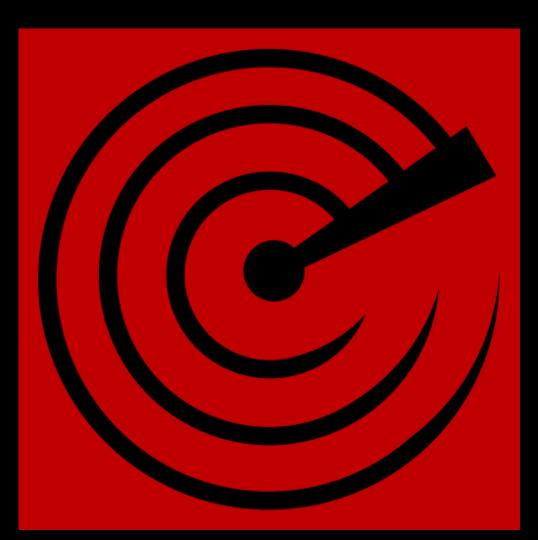
### THE ROLE OF STAFF

Stop Protecting Stop Hiding Share the burden Share the story



### GET IT ON COUNCIL'S RADAR NOW!

### Complexity is the enemy of execution:





### ASSET MANAGEMENT IS NOT...

- Staff's job
- Consultant's job
- Fad or a box to tick
- Project or a single plan
- Software programs
- PSAB 3150 and TCA's
- Data collection
- Overwhelming infrastructure deficits

### ASSET MANAGEMENT IS NOT...



"Once you get the hang of it, crisis management is fairly straightforward."

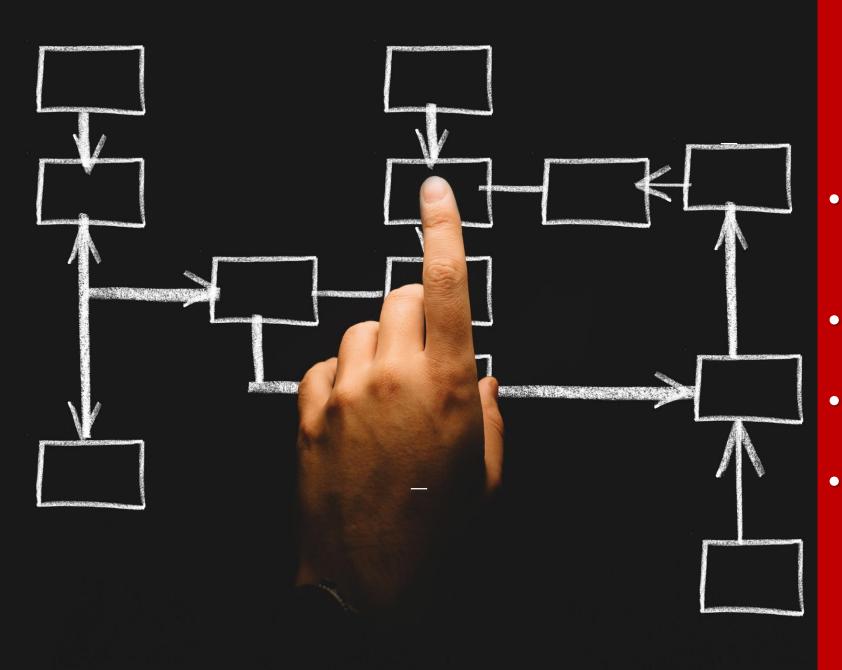
### ASSET MANAGEMENT IS ABOUT ORGANIZATIONAL ALIGNMENT



### WHAT IS ASSET MANAGEMENT?

- A **PROCESS** of MAKING **DECISIONS** about the use and care of infrastructure to deliver services in the way the that
- considers current and future needs
- manages risks and opportunities
- wise use of resources

## Asset Management gives you information to plan for tomorrow



### WE NEED A SYSTEM THAT HELPS US TO

- Maintain the delivery of services
- Plan for the future
- Manage risk
- Budget smartly

## WHAT IS ASSET MANAGEMENT?

- What assets do you own and where are they?
- What condition are they in and what is the expected remaining life?
- What is the desired level of service that our assets provide?
- What service and asset risks need to be prioritized and managed?
- What needs to be done (repair, upgrade or replacement) and when does it need to be done by?
- How much will it cost?
- What assets can or should be retired?

### INVENTORY

#### 170.5 km water mains

- 6,926 connections
- 2,231 valves
- 1,782 water meter setters
- 730 fire hydrants
- 5 booster stations

152.3 km sanitary sewer mains

- 6,926
   connections
   estimate, based
   on water)
- 12 Sanitary lift stations
- 23 pumps

159.4 km storm mains

- 7,550 connectio ns
- 3,965
   catch
   basins

### INVENTORY

•156 km sidewalks 161 km roads Some with multiple lanes! 341 total lane km

1,258 streetlights

### INVENTORY

29.7 km walkways 12.1 km paved 17.6 km unpaved 21 Park buildings
23 Playgrounds
83 Park benches
78 Park Garbage
cans
36 Picnic Tables
19 Footbridges

40.8 hectares mowed grass

araac

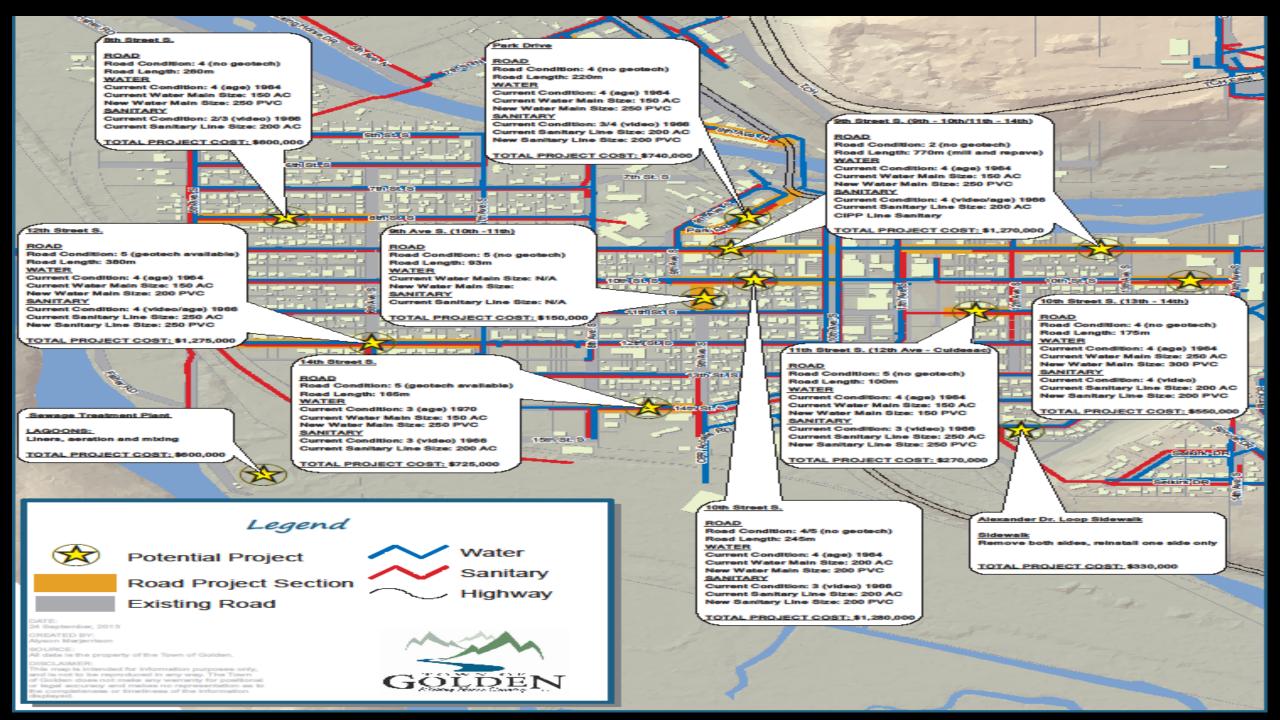
3,400 street trees

## WHAT IS ASSET MANAGEMENT?

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### **CONDITION ASSESSMENTS**





## WHAT IS ASSET MANAGEMENT?

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### SERVICE LEVELS

## Does it do what it is supposed to at the level we expect?



My road gets plowed within 24 hours of snowfall, not once a month.

## WHAT IS ASSET MANAGEMENT?

- What assets do you own and where are they?
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### RISK: STAFF'S ROLE



## WHAT IS ASSET MANAGEMENT?

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### **REACTIVE OR PLANNED**

 Are we going to retain our existing services and maximize their asset lifecycles rather than ignoring and reacting?

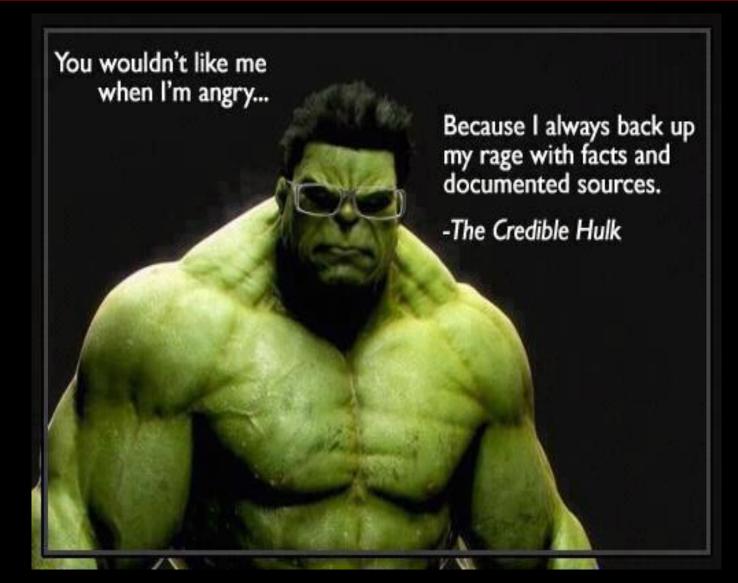
(80 % reactive vs. 20 % proactive maintenance ) (Life cycle of infrastructure not maximized)



### **INFORMED DECISION MAKING**

A system that gives you the empirical evidence so you can:

✓ Do the right thing
✓ To the right asset
✓ At the right time

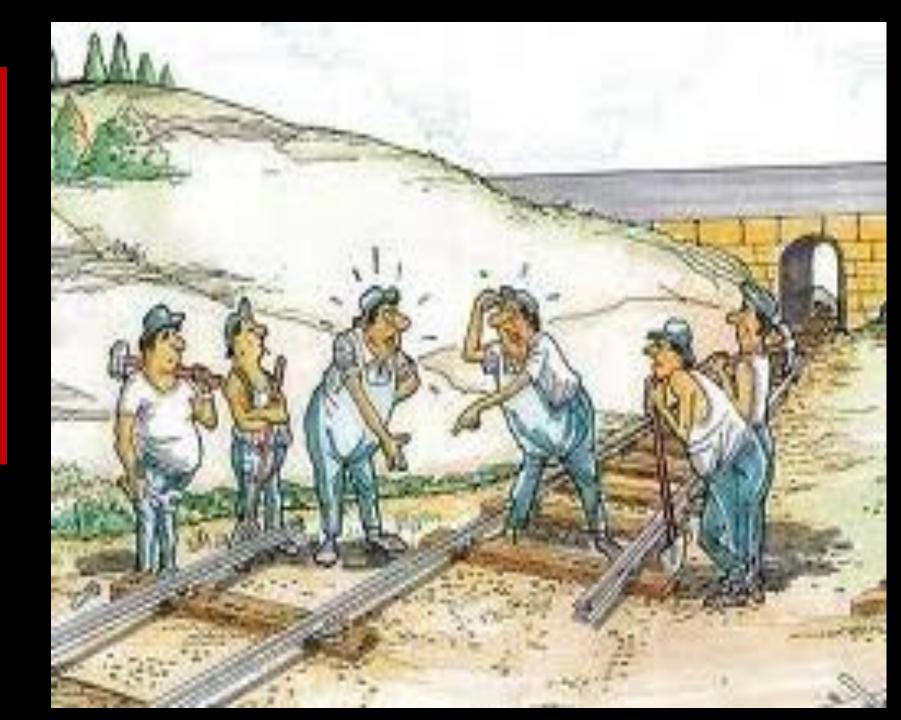


### ACTION STEPS

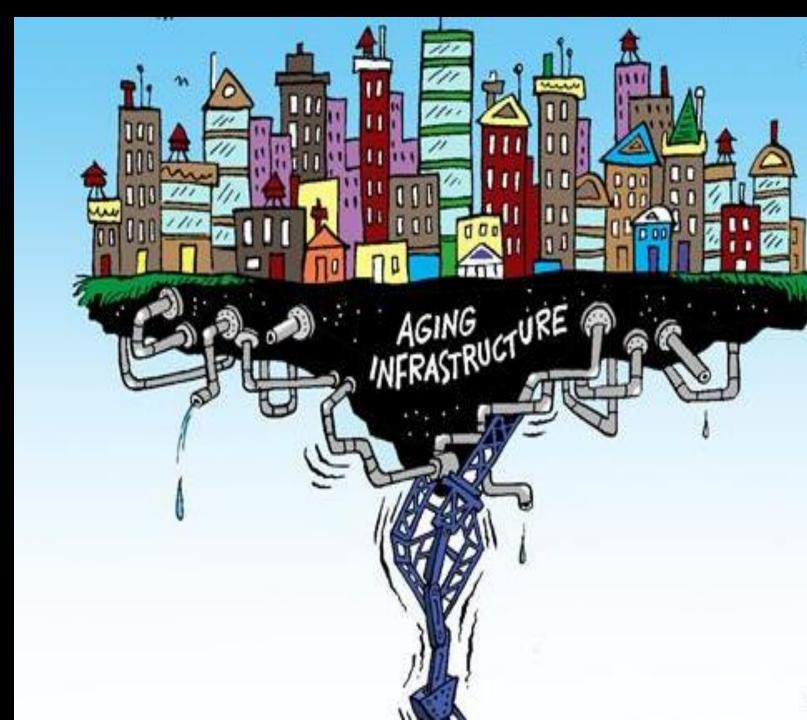
- Policy
- Life Cycle Costing
- Engagement
- Top of mind



## WHY A POLICY?



If we don't want to pay more, what are we willing to give up?



#### **ASSET MANAGEMENT: AN ITERATIVE PROCESS**

I exercised once, but found I was allergic to it. My skin flushed and my heart raced. I got sweaty and short of breath. Very dangerous.



## Don't kick the can farther down the road.



- Early in the season
- Just about budget time
- Council wants no tax increase
- Staff starting to lose their mind
- Infrastructure gap is growing
- We got no policy
- We deferred our maintenance
- Be Reactive is our strategy

Down on the Corner Under the street Water main's about to blow Bring a nickel, tap your feet

- Buried under piles of data
- None of it makes sense
- Time to call experts
- To help clean up the mess
- Inventory and condition
- What's the life expectancy
- We need more information
- To know what the cost will be

Down on the Corner Under the street Water main's about to blow Bring a nickel, tap your feet

- How do we tell the public
- That things are really bad
- It's gonna cost some money
- And you know they will be mad
- We have to tell the truth
- Communication is the key
- For future generations
- What is our destiny
- Is it gonna be.....

Down on the Corner Under the street Water main's about to blow Bring a nickel, tap your feet